**Terms and Conditions for E-Ascencia Malta:**

**Effective Date: June 2024.**

**1. Introduction:**

Welcome to E-Ascencia. These Terms and Conditions ("Terms") govern your use of our website (www.eascencia.mt) and our online learning services ("Services"). By accessing or using our Services, you agree to comply with and be bound by these Terms. If you do not agree with these Terms, please do not use our Services.

**2. Definitions:**

"E-Ascencia," "we," "us," or "our" refers to E-Ascencia Malta.

"User," "you," or "your" refers to any person who accesses or uses our Services.

"Website" refers to [www.eascencia.mt](http://www.eascencia.mt).

**3. Eligibility**

**To use our Services, you must:**

Be at least 16 years old.

Have the legal capacity to enter into a binding contract.

Provide accurate and complete registration information.

**4. Registration and Account:**

**4.1 Account Creation:**

To access certain features of our Services, including purchasing online academic courses, accessing e-mentor services, and enrolling as a teacher, you must create an account. You agree to provide accurate and up-to-date information during registration.

**4.2 Account Security:**

You are responsible for maintaining the confidentiality of your account credentials and for all activities under your account. If you suspect unauthorized use of your account, notify us immediately at [info@eascencia.mt](mailto:info@eascencia.mt).

**5. Use of Services**

**5.1 Personal Use:**

Our Services, including online academic courses and e-mentor services, are for students and working professionals interested in enhancing their education and skills.

**5.2 Content Access:**

You may access and use the content provided through our Services for educational purposes only. You may not reproduce, distribute, or create derivative works from our content without our written permission.

**6. User Conduct**

**You agree to:**

* Use our Services in compliance with all applicable laws and regulations.
* Respect the rights and privacy of other users.
* Do not engage in any activity that could harm or disrupt our services.

**7. Course Enrollment and Access:**

**7.1 Course Enrollment:**

You can enrol in courses through our website. By enrolling, you agree to pay the specified fees and comply with course-specific terms.

**7.2 Access to Materials:**

Once enrolled, you will have access to course materials. This access is limited to the duration specified for each course.

**8. Payments and Refunds:**

**8.1 Payments:**

Payment for courses must be made using the provided payment methods. All fees are non-refundable unless stated otherwise in our Refund Policy.

**8.2 Refunds:**

Our Refund Policy allows for refunds within 14 days of purchase, provided you have not accessed more than the introductory sections of the course. Partial refunds may be available under specific conditions.

**9. Intellectual Property:**

**9.1 Ownership:**

All content on our website, including text, graphics, logos, and course materials, is the property of E-Ascencia or its licensors and is protected by intellectual property laws.

**9.2 License:**

We grant you a limited, non-exclusive, non-transferable license to access and use our content for personal educational purposes only.

**10. Privacy**

Your privacy is important to us. Our Privacy Policy outlines how we collect, use, and protect your personal information. Using our Services, you consent to our data practices as described in the Privacy Policy.

**14. Termination**

**14.1 Termination by You:**

You may terminate your account at any time by contacting us.

**14.2 Termination by Us:**

We may suspend or terminate your account if you violate these Terms or engage in conduct that harms our Services or other users.

**16. Limitation of Liability:**

E-Ascencia is not liable for any indirect, incidental, or consequential damages arising from your use of our Services. Our total liability for any claims related to our Services is limited to the amount you paid for the course.

**17. Governing Law:**

These Terms are governed by and construed in accordance with the laws of Malta. Any disputes arising from these Terms or your use of our Services will be subject to the exclusive jurisdiction of the courts of Malta.

**18. Changes to Terms:**

We may update these Terms from time to time. We will notify you of any changes by posting the revised Terms on our Website. Your continued use of our Services after such changes constitutes your acceptance of the new Terms.

If you have any questions about these Terms, please contact us at: Email: info@eascencia.mt

**19. User Responsibilities:**

**19.1 Accuracy of Information:**

You are responsible for providing accurate information during registration and maintaining the accuracy of your account details. You agree to comply with all applicable laws and regulations while using our Services.

**20. User Content**

**20.1 User Submissions:**

You may submit content, such as comments and feedback, through our website. By submitting content, you grant us a non-exclusive, royalty-free license to use, reproduce, and distribute your content.

**21. Communication**

**21.1 Notices:**

We may send you notices via email or through our website. You agree to receive electronic communications from us. You can opt out of receiving marketing communications by following the unsubscribe instructions in the emails we send.

**22. Dispute Resolution**

If you have any disputes with us, please get in touch with us first to resolve the issue amicably. If negotiation fails, you agree to attempt mediation before pursuing legal action.

**23. Refund Policy**

**23.1 Full Refund:**

You are eligible for a full refund if you cancel your course enrollment within 14 days of purchase and have yet to access beyond the introductory sections.

If you cancel after 14 days but before completing 50% of the course, you may be eligible for a partial refund proportional to the remaining portion of the course.

Refunds are not provided if you have completed more than 50% of the course or violated our terms of service.

**24. Security Measures**

We use encryption to protect sensitive information like passwords and payment details.

Your information is stored on secure servers with advanced security protocols.

Only authorized personnel have access to your data.

**25. User Rights Under GDPR**

**25.1 Right to Access:**

You have the right to access your personal data and receive information about how it is processed.

**25.2 Right to Rectification:**

You can request corrections to your data if it needs to be corrected or completed. You can request the deletion of your data under certain conditions.

**25.3 Right to Restrict Processing:**

You can request the restriction of your data processing in specific situations.

**25.4 Right to Data Portability:**

You can receive your data in a structured, commonly used format and transfer it to another controller.

**25.5 Right to Object:**

You can object to the processing of your data in certain circumstances. 26.7 Right to Withdraw Consent:

You can withdraw your consent for data processing at any time.